



Please be assured that the health and safety of all our patients and staff is our top priority. We are following all the protocols put forth by the Massachusetts Dental Society and the CDC. We have adjusted our patient load to accommodate required social distancing while still being open to meet emergency demands and ongoing patient-care needs. While we have always followed stringent infection control protocol in our operatories and common areas, we have implemented additional measures that we are asking all our patients to observe.

PRIOR TO YOUR APPOINTMENT:

New Patients

- If possible, please fill out paperwork prior to your appointment including medical history and the first page of the HIPAA consent form.

All Patients

- You are welcomed to come into our office once you have arrived but if you feel more comfortable you may call us from your car to let us know you are here. We ask that you **please arrive for your appointment on time** and come into the office alone, if possible.
- Upon arrival for your appointment, we are asking all patients to wear a mask into the office and immediately wash their hands or use the hand sanitizer provided.
- Once you are seated in the operatory one of our assistants will take your temperature with a touch free thermometer.

The changes we have made to our practice to ensure a safe environment include:

- Trane Fresh Effects ERV (Energy Recovery Ventilator)
- Plexiglass barriers at reception desk
- HEPA air purifier and filters
- Increased sanitation and protective barriers throughout the office
- Sanitized pens
- All employees will be screened with a temperature scan prior to working

We will continue to monitor the fluid nature of this Covid-19 pandemic and adjust our office protocols accordingly and continue to be vigilant to protecting the health and well being of our patients as well as our staff.